STATE OF MICHIGAN
2003-04 Service Charges
(condensed listing)

DIT Service Category	Unit of Issue	FY 2003	FY 2004
Telecommunication Services			
Long Distance	per minute (domestic)	$.070 average	$.065 average
Local	per call	$.12	$.11
Repair and Install	per ¼ hr.	$18.50	$18.50
CMS – ACD	per month	$50.00	$50.00
CentreVu	per month	$95.00	$95.00
Software	per button	$10.00	$10.00
	maximum charge	$60.00	$60.00
Lines	per line per month	$16.50	$16.50
Smart Voice Lines	per line per month	$17.75	$17.75
Smart Data Lines	per line per month	$13.25	$13.25
Telephone Instruments		See Rate Schedule	See Rate Schedule*
*Average Instrument Rate Reduction of 18%			
Operator Assistance		Direct Charge	Direct Charge
Voice Mail	per mailbox	$5.00	$4.50
Infrastructure Engineering	per hour	$70.00	$70.00
Connectionless Broadband Digital Service (CBDS)			
T1-1.544	per month incl. backbone*	$1,910.00 avg.	$1,745.00
Fractional T1 – 768K	per month incl. backbone*	$0.00	$1,625.00
Fractional T1 – 512K	per month incl. backbone*	$0.00	$1,301.00
Fractional T1 – 256K	per month incl. backbone*	$0.00	$1,228.00
56/64K	per month incl. backbone*	$542.00 avg.	$458.00
Managed DSL (contact Telecom for details)	per month incl. backbone*	$0.00	$459.00
*Contact Telecom for installation & downgrade information – Final cost dependent on configuration options			
Lansing Metropolitan Area Network (LMAN)	per mailbox per month	$10.00	$11.00
*Access charge is cost + mark-up (FDDI connection)	access per month	$700.00	$800.00*
WAN (Custom Point to Point)		Ameritech + 49%	Ameritech + 49%
Unisys-A Series Network		Direct Charge	Direct Charge
Bull Mainway		Direct Charge	Direct Charge
ROAM	per month	$20.00	$20.00
Secure ID	per card per month	$9.00	$9.00

DIT Service Category	Unit of Issue	FY 2003	FY 2004
Data Center Operations			
Unisys Platform			
Production CPU Usage*	per hour	$750.00	$825.00
Development CPU Usage*	per hour	$604.00	$685.00
Tape Opens	per opens per month	$6.65	$7.00
Disk (Dedicated Disk Packs)	per packs per month	$275.00	$175.00
Disk (Shared Sectors)	per sectors per month	$0.0009	$0.0009
*Rate subject to adjustment for processor speed changes			
Bull Platform			
CPU Usage*	per hour	$610.00	$525.00
Tape Residency	per residency per month	$0.195	$0.180
Disk Storage (by BSU = 100K Unit Stored)	per BSU per month	$1.25	$1.15
*Rate subject to adjustment for processor speed changes			
RDBC (Relational Data Base)			
RDBC Storage	per gigabyte per month	$250.00	$75.00
RDBC CPU Usage*	per hour	$32.50	$38.75
*Rate subject to adjustment for processor speed changes			
Data Exchange Gateway			
Data Transfer	per kilobyte per month	$0.002	$0.002
Data Translation	per kilobyte per month	$0.04	$0.04
Storage Area Network			
Standard Storage	per gigabyte per month	$15.00	$12.50
BCV Storage	per gigabyte per month	$7.50	$6.25
SRDF	per gigabyte per month	$7.50	$6.25
Connectrix Port	per unit per month	$275.00	$275.00
EDM	per megabyte	$.001	$.001
SERVERS			
Windows OS			
Stand Alone Servers	per server per month	$520.00	$545.00
Clustered Servers			
Primary Servers	per server per month	$565.00	$595.00
Secondary Servers	per server per month	$235.00	$245.00
Additional Servers	per server per month	$120.00	$125.00
Unix OS			
Stand Alone Servers	per server per month	$1,560.00	$1,640.00
Clustered Servers			
Primary Servers	per server per month	$1,700.00	$1,785.00
Secondary Servers	per server per month	$710.00	$745.00
Additional Servers	per server per month	$355.00	$375.00
Server Infrastructure Costs	per server per month	$400.00	$425.00
Server Network Charges			
100 MB Port	per unit per month	$75.00	$75.00
1 GB Port	per unit per month	$338.00	$338.00
Server Housing Charges			
Square Foot Charge	per unit per month	$45.00	$30.00

STATE OF MICHIGAN
2003-04 Service Charges
(condensed listing)

DIT Service Category	Unit of Issue	FY 2003	FY 2004
DIT Monthly Invoice Service Categories			
Information Services		Direct Charge	Direct Charge
Distributed Processing Operations		Direct Charge	Direct Charge
Contracts & Procurement Services		Direct Charge	Direct Charge
Security Services		Direct Charge	Direct Charge
Enterprise Application Services		Direct Charge	Direct Charge
Direct Agency Charges		Direct Charge	Direct Charge
Center for Geographic Information		Direct Charge	Direct Charge
Desktop Services*	per work station per month	Allocated	$53.25
DIT 900 Fee		Direct Charge	Direct Charge
DIT Enterprise Administration		Direct Charge	Direct Charge
*Rate subject to adjustment relative to inventory levels			